

Medisoft 22

System Requirements



December 2017

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Publication date

December 2017

Product

Medisoft®

Corporate address

Richmond e-MDs, Inc.
7800 Shoal Creek Blvd.
East Wing 100E
Austin, Texas 78757

512-257-5200

Medisoft System Requirements

Medisoft 22 Supported Operating Systems

NOTE: Medisoft 22 is a 32-Bit application, and on a supported 64-Bit platform, the application will run in a 32-Bit mode.

OPERATING SYSTEM	SERVER		WORKSTATION	
	Version of Medisoft 22		Version of Medisoft 22	
	Network Professional	Single-User or Advanced	Network Professional	Single-User or Advanced
Windows 2008 32-Bit or 64-Bit	Y	N/A	Y	N/A
Windows Server 2012 and R2	Y	N/A	Y	N/A
Windows Server 2016 Standard	Y	N/A	Y	N/A
Windows 10 Home, Pro, Enterprise*	Y	Y	Y	Y
Windows 8 Professional 32-Bit	Y	Y	Y	Y
Windows 8 Professional 64-Bit	Y	Y	Y	Y
Windows 8 or 7 Professional 32-Bit	Y	Y	Y	Y
Windows 8 or 7 Professional 64-Bit	Y	Y	Y	Y
Windows 7 Ultimate 32-Bit	Y	Y	Y	Y
Windows 7 Ultimate 64-Bit	Y	Y	Y	Y

Windows 10 S is NOT supported.

Medisoft will not support Windows RT on the ARM processor.

Medisoft Hardware Requirements

Workstation (minimum required)

CPU (Processor)	Intel Pentium 4 2.0GHz
RAM (Memory)	2GB
Storage Space	10GB (20GB for Net Pro)*
Optical Drive	DVD-ROM (required if installing from a CD)
Network Card (NIC)	100Mbps
Display Monitor	1024x768 (1280x800 for widescreen displays)

Workstation (Recommended)

CPU (Processor)	Intel i3 or higher
RAM (Memory)	4GB
Storage Space	20GB*
Optical Drive	DVD-ROM (required if installing from a CD)
Network Card (NIC)	1Gbps
Display Monitor	1024x768 (1280x800 for widescreen displays)

Server (Minimum Required)-Network Professional

CPU (Processor)	Intel Core 2 Duo 2.0GHz
RAM (Memory)	4GB
Storage Space	20GB*
Optical Drive	DVD-ROM (required if installing from a CD)
Network Card (NIC)	100Mbps
Display Monitor	1024x768 (1280x800 for widescreen displays)

*Your database will grow as you add data to your practice, increasing the amount of space needed on the hard drive.

Advantage Database Server 11.10 is required for Medisoft 22. McKesson recommends if you have a 64-bit computer, use 64 bit Advantage.

IMPORTANT: You also must have an Internet connection for all versions of Medisoft.

Server (Recommended)-Network Professional

CPU (Processor)	Intel i3 or higher
RAM (Memory)	8GB
Storage Space	40GB*
Optical Drive	DVD-ROM (required if installing from a CD)
Network Card (NIC)	1Gbps
Display Monitor	1024x768 (1280x800 for widescreen displays)

IMPORTANT: You also must have an Internet connection to use Network Professional.

*Your database will grow as you add data to your practice, increasing the amount of space needed on the hard drive.

Advantage Database Server 11.10 is required for Medisoft 22. McKesson recommends if you have a 64-bit computer, use 64 bit Advantage.

Server Operating System – Recommended

- Windows 7 Professional/Ultimate (32 or 64 Bit)
- Windows Server 2016 Standard

Server Operating System – Supported

- Windows 7 Professional/Ultimate (32 or 64 Bit)
- Windows 8 Professional/Enterprise (32 or 64 Bit)
- Windows 10*
- Windows Server 2008 R2 32 or 64-bit
- Windows Server 2012 (64 Bit) and R2 (64-Bit)
- Windows Server 2016 Standard (64 Bit)

*Windows 10 S is NOT supported

Mobile

Supported Mobile Devices

The following mobile devices are supported:

- iPad
- Android Tablet
- iPhone

The Patient Intake feature is supported on iPad's with display dimensions of 9.5 inches or greater. Android Tablet's with Display dimensions of 10 inches or greater.

Security

eMDs' Mobile Application utilizes HIPAA compliant data transmission safeguards, such as encryption and authentication for all Mobile Application connections and communication to secure and maintain confidentiality of data.

Supported Operating Systems

The following operating systems are supported:

Apple Operating Systems

- iOS8 and above, including iOS 11

Android Operating Systems

- 4.1x - 8

McKesson Practice Interface Center System Requirements

Hardware requirements

CPU (Processor)	Equivalent of Intel Quad Core Xeon 1.6GHz
RAM (Memory)	8GB
Storage Array Type	RAID-1
Optical Drive	DVD-ROM
Network Card (NIC)	1Gbps (cannot be a teamed network card)
Hard Drive	At least 30GB

Software requirements

McKesson recommends that you install it on the same computer as your Advantage Database Server. It does not need to be installed on any of your workstations. Nor does it have to be dedicated.

You may use a virtual server with MPIC.

With Practice Partner 9.5.2.2

- Windows Server 2008 R2 32 or 64-bit
- Windows Server 2012 and R2
- Windows Server 2016 Standard
- Medisoft 18 or higher

With Practice Partner 11.0

- Windows Server 2008 R2 32 or 64-bit
- Windows Server 2012 and R2
- Windows Server 2016 Standard
- Medisoft 19 SP1 or higher

With Practice Choice EMR and eRx

- Windows Server 2008 R2 32 or 64-bit
- Windows Server 2012 and R2
- Windows Server 2016 Standard
- Medisoft 18 or higher

